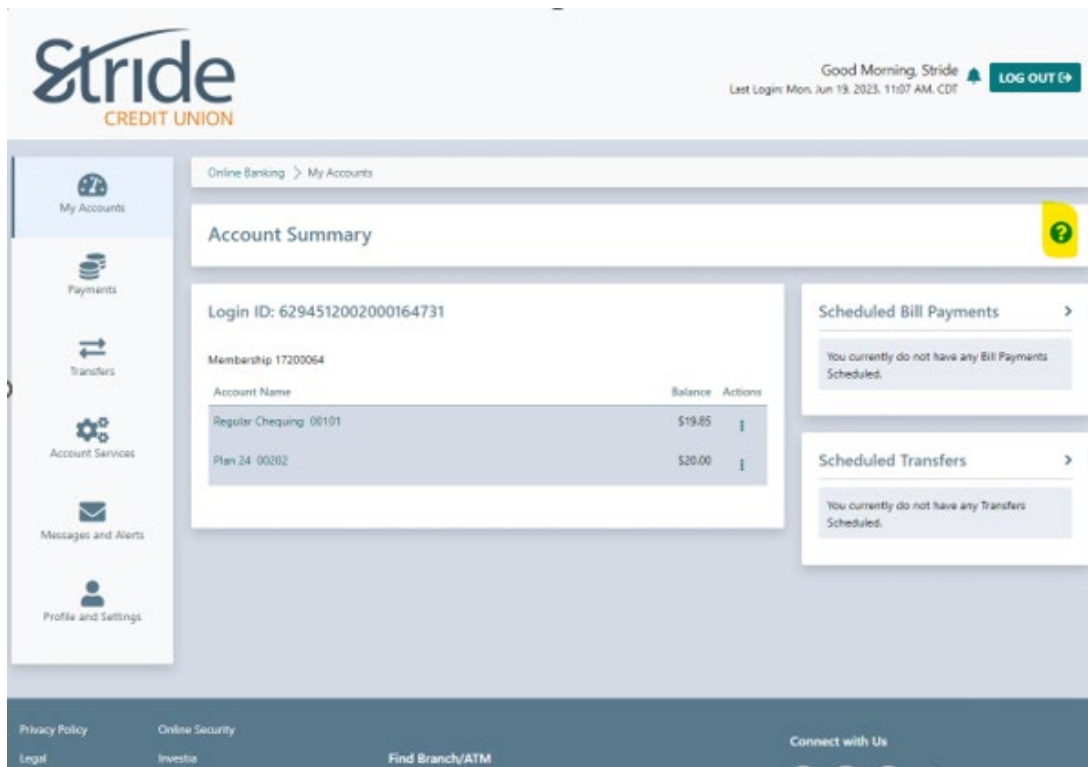




My Accounts - Basic Navigation / Left-Hand Menu Functionality

Upon logging in to your Stride Credit Union Online Banking, you are presented with a functional, easy-to-view screen, with numerous options to choose from. We will cover briefly what each of the menu items contain.

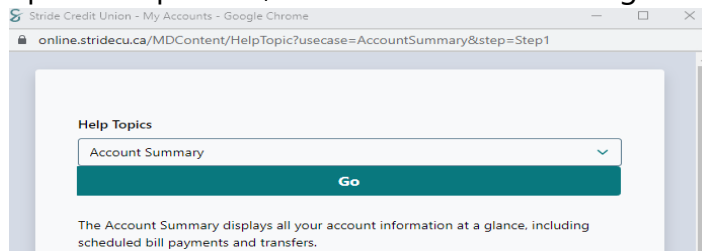
Account Summary Page



- We see the operational menu on the left-hand side.
- If you select the three dots under Actions, you have the following options:
 - o View Account Activity
 - o Transfer Money (between accounts / Member 2 Member)
 - o Pay Bills
 - o Send e-Transfer
 - o Rename Account

TIP – Rename Account – Limit of 28 alpha-numeric characters. No symbols allowed.

- Right-hand side shows you any Scheduled Bill Payments within 7 days, as well as any Scheduled Transfers (loan & mtg payments, pre-authorized transfers) to be completed within 7 days.
- By clicking on the highlighted Question Mark (right-hand side), this will pull up the Help menu, which covers a wide-range of topics.



- When prompted with 'Go back to Account Summary page,' the 'Account Summary' Landing page is where you'll be directed.



My Accounts > My Accounts

- If you select My Accounts > My Accounts from any screen in online banking, it will take you back to the Account Summary Page (page 1).

My Accounts > View Account Activity





- You can view transaction history within a set timeframe within your accounts.

Account Activity

You can view your Account Activity for a specific account, or for all accounts, for a given period. You can also download the transactions in a number of popular formats. Click on **Help** for further information.

Transaction history via the Account Activity search is limited. Account history may be viewed via archived electronic statements if the E-Statements link appears under the Accounts tab.

If you are still unable to obtain the account history needed, please feel free to contact your branch for further assistance.

Account	Timeframe
Select an Account 	Last 14 days 
Show	Format
All statement items 	On screen with details 

Search

- Account Drop-down = Select any account viewable on online banking
- Timeframe = specify your range by days, months, years, or specific date range.
- Show = Filter out required transactions, options include Deposits only, Withdrawals only, Cheques only, or Billy Payments only. You can also search by description, amount, cheque # and confirmation #.
- Format = you can download the info to desired 3rd-party accounting software. Software includes Quicken, QuickBooks, Microsoft Money, Sage 50 Accounting, as well as PDF & Excel copies.

My Account > Rename Account

- This allows you to help identify your accounts by giving them a name.
 - o Limit of 28 alpha-numeric characters, no symbols allowed.
- Account Drop-down = Select the account you wish to rename.
- New Account Name = Input Account Name. Eg: Cabin Purchase, New Puppy, Rainy Day, Retirement etc.

Stride
CREDIT UNION

Good Morning, Stride
Last Login: Mon, Jun 19, 2023, 11:23 AM, CDT **LOG OUT**

Online Banking > My Accounts > Rename Accounts

Rename Account

To change the name of an account to something that is meaningful to you (such as My Vacation Account), select the account to rename and enter a new name for the account then click on continue.

Account **New Account Name**

Select an Account Cottage Purchase

Cancel **Continue**

This is what your Account Summary screen will look like after Renaming Account. Notice the account now reflects the change.

Online Banking > My Accounts

Account Summary

Login ID: 6294512002000164731

Membership 17200064

Account Name	Balance	Actions
Regular Chequing 00101	\$19.85	⋮
Cottage Purchase 00202	\$20.00	⋮


Scheduled Bill Payments

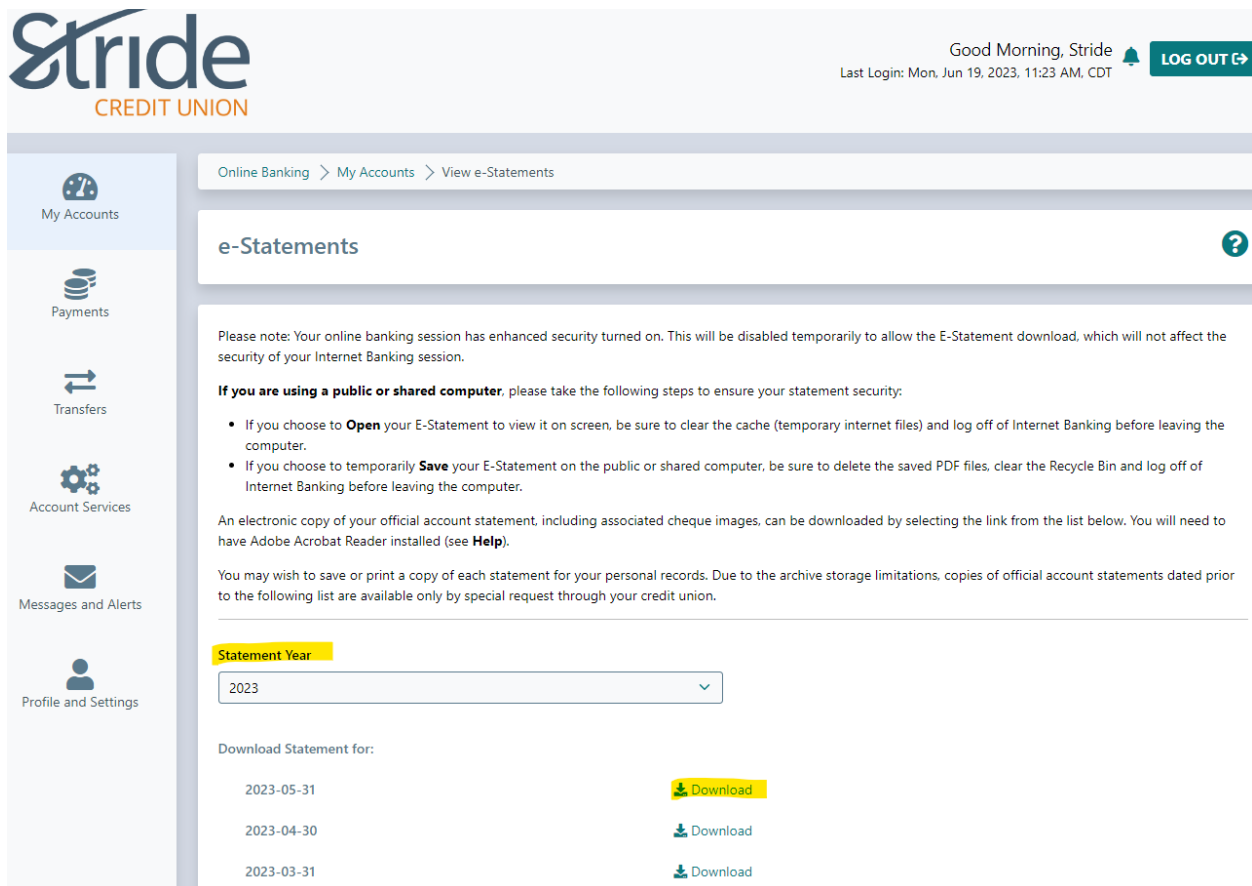
You currently do not have any Bill Payments Scheduled.

Scheduled Transfers




You currently do not have any Transfers Scheduled.

My Account > View e-Statements

- This allows you to view or print your account statements.
- From the Statement Year drop-down, you can select the year, going back as far as 7 years.
- When you find the desired statement, select the  **Download** button. It will open the statement in a new window in PDF form. You can now print or save, whichever is preferred.



The screenshot shows the Stride Credit Union online banking interface. At the top left is the Stride Credit Union logo. At the top right, it says "Good Morning, Stride" with a bell icon and a "LOG OUT" button. Below the logo is a navigation menu with icons for "My Accounts", "Payments", "Transfers", "Account Services", "Messages and Alerts", and "Profile and Settings". The main content area is titled "e-Statements" and includes a help icon. A notice states: "Please note: Your online banking session has enhanced security turned on. This will be disabled temporarily to allow the E-Statement download, which will not affect the security of your Internet Banking session." Below this, it says: "If you are using a public or shared computer, please take the following steps to ensure your statement security:" followed by two bullet points: "• If you choose to **Open** your E-Statement to view it on screen, be sure to clear the cache (temporary internet files) and log off of Internet Banking before leaving the computer." and "• If you choose to temporarily **Save** your E-Statement on the public or shared computer, be sure to delete the saved PDF files, clear the Recycle Bin and log off of Internet Banking before leaving the computer." Below the notice, it says: "An electronic copy of your official account statement, including associated cheque images, can be downloaded by selecting the link from the list below. You will need to have Adobe Acrobat Reader installed (see **Help**)." and "You may wish to save or print a copy of each statement for your personal records. Due to the archive storage limitations, copies of official account statements dated prior to the following list are available only by special request through your credit union." A "Statement Year" dropdown menu is set to "2023". Below this, there is a table of statements for download:

Statement Year	Download
2023-05-31	 Download
2023-04-30	 Download
2023-03-31	 Download