



Position: Member Experience Supervisor – Portage la Prairie

Posting Number: 2025-13

What's the opportunity?

We're looking for an outstanding leader to be our Member Experience Supervisor in our Royal Road Branch. In this role you'll be responsible for the successful operation of the Member Experience Associate team in consistently delivering an exceptional member experience in a fast-paced environment. You will foster an environment where high levels of productivity, quality, and positive energy exist.

What you'll get to do:

- You will lead and develop the Member Experience Associate team, providing support and coaching to ensure your team's success
- Oversee branch cash operations including treasury
- Contribute to team results through listening, spotting opportunities and partnering with other Stride team members to best meet our members financial needs.
- Create a positive member experience by proactively taking ownership of resolving and preventing member banking issues
- Deliver an exceptional member experience, every day
- Foster a strong understanding of Stride's vision to provide long-term value for our staff and members

Who are we looking for?

- You have experience building the skills of people around you. Supervisor or managerial experience is a definite asset.
- You are passionate about positively impacting not only your members but their communities as well
- You are a big fan of teamwork and demonstrate your team spirit every day.
- You are a multi-tasking master, able to efficiently and effectively prioritize and organize what needs to get done.
- You have great verbal and written communication skills.

Why join Stride Credit Union?

We offer an engaging work environment where creativity and autonomy are valued. You will receive a strong compensation package including a competitive salary, eligibility for bonuses and a matched pension plan. You will also receive additional benefits, such as:

- Extended health, dental and vision benefits
- Employee banking benefits (including free chequing accounts, low interest credit card and bonus rates on deposit and lending products)
- Opportunities for professional development and career growth
- Flexible work options, where available

Training will be provided to ensure you have the tools you need to be successful.

If this sounds like something you are up for, we want to hear from you! Applications will be accepted up to and including Thursday, July 10, 2025. Submit your resume, quoting the posting number (2025-13), and any questions you may have to careers@stridecu.ca