



**Position:** Applications Analyst – 12 Month Term  
**Location:** Open to Multiple Stride Credit Union Locations  
**Posting #:** 2025-19

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### **What's the Opportunity?**

In this role, you will ensure business-managed applications deliver measurable value, align with organizational priorities, and remain fit for purpose throughout their lifecycle. Acting as the bridge between business needs and application capabilities, this role drives operational efficiency, user adoption, and continuous improvement through proactive analysis, vendor engagement, and application specific lifecycle management.

### **What you'll get to do:**

- Ensure assigned applications consistently deliver business outcomes by monitoring performance, identifying improvement opportunities, and implementing changes that enhance efficiency and member experience.
- Analyze applications and system gaps, recommending configurations, process changes, or workarounds to maintain operational continuity
- Coordinate configuration, testing, and deployment of new features, upgrades, and releases.
- Lead and coordinate User Acceptance Testing (UAT) to confirm business requirements are met.
- Serve as first point of contact for issues reported to Helpdesk, collaborating with vendors and staff to troubleshoot, find resolution and create workarounds when required.
- Deliver targeted training and materials for end users to promote best practices and adoption of technology.
- Maintain strong vendor relationships, participating in feature reviews, roadmap planning, and utilization workshops.

### **Who we are looking for:**

- You have a Bachelor's degree in Business Administration, Information Systems, or related field, or equivalent combination of education and experience.
- 4 – 6 years of experience working with Credit Union systems
- Strong tech-capabilities and a proficiency with software programs
- Proven ability to problem solve, troubleshoot and make recommendations
- Familiarity with change management principles and agile delivery methods
- Must be comfortable with working on multiple change requests, roll-outs or enhancement projects with conflicting deadlines in a team environment

We are open to considering candidates who might not have all the qualifications but demonstrate a strong willingness to learn and grow.

### **Why join Stride Credit Union?**

We offer an engaging work environment where creativity and autonomy are valued. You will receive a strong compensation package including a competitive salary, eligibility for bonuses and a matched pension plan. You will also receive additional benefits, such as:

- Flexible work options
- Extended health, dental and vision benefits

- Employee banking benefits (including free chequing accounts, low interest credit card and bonus rates on deposit and lending products)
- Opportunities for professional development and career growth

If this sounds like something you are up for, we want to hear from you! Please submit your Resume and cover letter to [careers@stridecu.ca](mailto:careers@stridecu.ca), quoting posting 2025-19. This posting will remain open until end of day **Wednesday, September 3rd**.

*Stride Credit Union is committed to employing a diverse workforce and encourages all qualified individuals to apply. If you require accommodation related to the materials or activities used throughout the selection process, please let us know. We thank all candidates for their interest, however, only those selected for an interview will be contacted.*