



To our valued members,

In response to the recommendations provided by government health officials, Stride Credit Union will be pro-actively making some changes to how we serve the financial needs of our members. These changes will be temporary, and we will return to business as usual as soon as it is determined that it is safe to do so. There is no confirmation of COVID-19 infection in any of our branches, but we are doing our part to help flatten the curve.

Effective today at 3pm, Stride Credit Union will be making the following temporary changes:

- Oakville branch will close, and all operations will be routed to Royal Road branch in Portage la Prairie
- MacGregor branch will close, and all operations will be routed to Austin branch
- Plumas branch will close, and all operations will be routed to Gladstone branch
- Glenella branch will close, and all operations will be routed to Neepawa branch
- West End-Portage la Prairie branch will close, and all operations will be routed to Royal Road branch

Moving forward our hours of business will be 11am-3pm for members, however staff will still be available for phone calls, assistance requests, etc. All branches will close today at 3pm and the changes will be in place for tomorrow morning.

We are committed to the health and safety of our staff, members and communities. Once determined that it's safe to re-open these locations, we will advise our members through social media and our website.

In order to assist with your day-to-day banking needs, you can access your accounts online at stridecu.ca or through our mobile app. The app is available in the Google Play Store on your Android device or the App Store on your Apple mobile phone.

Please continue to practice safe social distancing, regularly wash your hands and follow us on social media and our website for the latest updates on this rapidly evolving situation.

Thank you for your understanding during these unprecedented times.

The Board of Directors, Management and Staff at Stride Credit Union